

Work anywhere Live everywhere

Welcome to the new employee-centric workplace



The modern work environment is no longer about where or when. The core focus is now on the who—and IT will be integral in defining an effective, employee-centric workplace.

The new way to work needs to center around employee experience, which covers everything from workplace flexibility to employee culture to professional development opportunities. Studies have shown that when employees have positive experiences, they are more engaged, productive, and loyal towards their organization.¹ IT plays a crucial role in creating this next evolution of the modern workplace.



The uniqueness of the modern workforce

For the first time in history, there are 5 generations in the workforce. A one-size-fits-all IT approach simply won't work. Look at your age demographics and align your infrastructure to your end users' expectations.



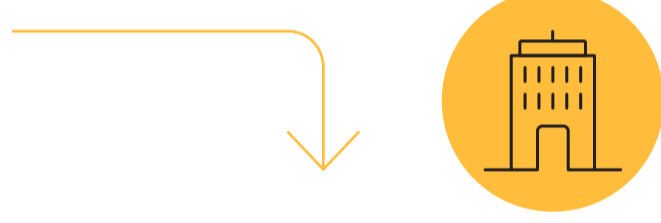
Self-service versus guided support

Each generation of worker has its own level of comfort with technology. Embrace a variety of support options to accommodate everyone's needs and have training methods in place to help people evolve rather than assuming that they will.



A flexible culture

Change is the only constant in the modern workplace. Work with HR to provide the right tools, environments, and support that will help drive employee engagement and that can evolve with future changes in workforce needs.



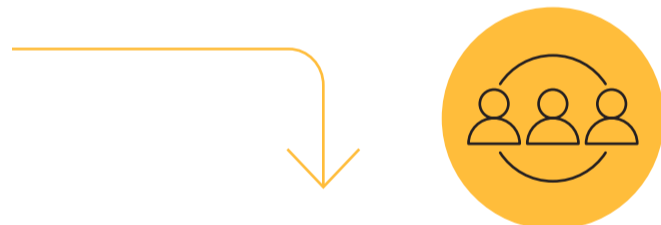
New uses for existing space

Existing OPEX lease commitments are a major concern. Look to reconfigure traditional offices to meet new-way-to-work needs. Work with facilities to create and outfit spaces people will use such as collaborative meeting rooms, drop-in workstations, and team breakout rooms.



A balance of multiple priorities

IT is now charged with enabling productivity pretty much everywhere while also increasing the security of massive amounts of data and any number of networks. Source tools and resources that make it easier to do more work in more places that also include built-in protection for even the endpoints that are outside your control.



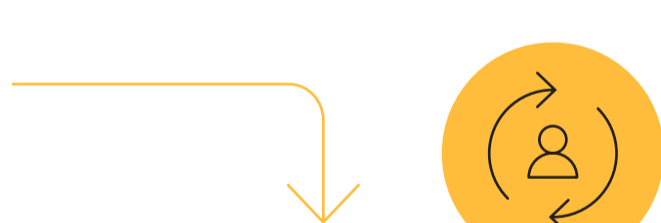
Collaborative culture-based solutions

IT is not solely responsible for the new employee-centric workplace. IT, HR, and Facilities should work together to create a seamless experience across all possible work environments. Help leadership deliver a technology experience that satisfies the modern workers' need to feel seen, valued, empowered, and engaged.



The right devices for the right role

Not every employee needs a Notebook. For example, some employees might split days between in-office and working-from-home but don't need to work in transit. A Desktop setup for each location might be a better, more secure solution. Be strategic with each employee's resources.



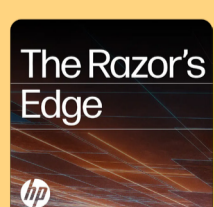
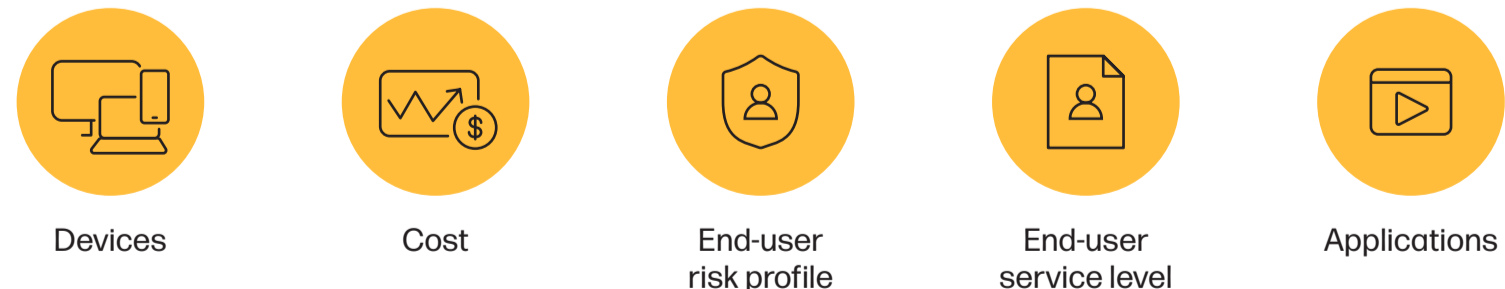
Recruitment and retention support

IT and HR need to work closely to provide technology that supports a culture that makes it easier to attract, recruit and retain the right employees. People working in an environment that allows them to work how they want are 28% less likely to be looking for a different job.⁵



A tech-driven employee experience

IT can define what the end-user experience will be and align it to corporate culture through these five areas of focus:



To learn how your IT team can serve an employee-centric workplace, tune into Episode 5 of The Razor's Edge podcast, a series that examines "IT Services for the New Way to Work," in partnership with HP, Inc.

(((o))) LISTEN TO THE PODCAST

¹ ZipDo, "Essential Employee Experience Statistics in 2023," September 28, 2023, <https://zipdo.co/statistics/employee-experience/>

² Gartner, "Improve the Employee Experience: HR Insights," 2023, Accessed December 6, 2023, <https://www.gartner.com/en/human-resources/insights/employee-experience>

³ Gallup, "Employee Engagement vs. Employee Satisfaction and Organizational Culture," August 13, 2022, <https://www.gallup.com/workplace/236386/right-culture-not-employee-satisfaction.aspx>

⁴ Gallup, "Globally, Employees Are More Engaged - and More Stressed," June 13, 2023, <https://www.gallup.com/workplace/506798/globally-employees-engaged-stressed.aspx>

⁵ Achievers, "2023 Employee Engagement and Retention Report," February 7, 2023, <https://www.achievers.com/resources/white-papers/workforce-institute-2023-engagement-and-retention/>

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